

Recommended Internet Explorer Settings

These settings are recommended to avoid problems that some users have experienced when using third-party case processing software with Internet Explorer. Similar settings could be helpful in other browsers.

Configure your browser to check for newer versions of stored pages every time you start your browser:

1. On the Internet Explorer (IE) menu bar, Click Tools, and then click Internet Options.

The Internet Options dialog box appears.

2. Depending on your browser version, do one of the following:

-- For IE 6, do the following:

- a. Under Temporary Internet Files, click Settings.

The Settings dialog box appears.

- b. Under the Check for newer version of stored pages, click to select Every time you start Internet Explorer.

- c. Click OK.

-- For IE 7, do the following:

- a. Under Browsing history, click Settings.

The Temporary Internet Files and History Settings dialog box appears.

- b. Under the Check for newer version of stored pages, click to select Every time I start Internet Explorer.

- c. Click OK.

The Internet Options dialog box appears.

3. Click OK.

If you have questions about these instructions, or these instructions do not solve your problem, please call Robbie Westmoreland at 713-250-5349, or our Help desk at 866-358-6201.